

# SMITHS

Smith's (Gloucester) Limited

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Thornbury Surfacing (Chippenham) Limited  
3 Harris Road  
Porte Marsh Industrial Estate  
Calne  
Wiltshire  
SN11 9PT



**For the Attention of Mr Iain Saunders**

6<sup>th</sup> January 2011

Dear Iain,

**Sainsbury's Store, Crindau, Newport  
Post Completion Commentary**

Given the successful completion of this Sainsbury's project, I am compelled to write to you in respect of the works that Thornbury has carried out on our behalf.

As you know, the project suffered from problems which affected the programme and which particularly effected your works. Smith's are grateful for the way in which your company addressed, solved and concluded the operations within your subcontract. We are particularly grateful for your non-contentious approach in concluding the account; which could have been a lot more onerous.

It is accepted that Thornbury were instrumental in the successful completion of the project in respect of time and, from Smith's point of view, within budget.

Thornbury's non-confrontational approach to its contractual commitments has resulted in a continued working relationship that has benefited Smith's and the projects we have both been involved with and we hope to continue working with Thornbury in the future.

As a final note, we would also like to recognise the hard work put in by your operatives on site who have produced a product, which remains without fault and has required no remedial works. Thornbury's compliance with our Client's, and our own, Health & Safety requirements has also been noted by our Client who have similarly recognised the benefit brought by Thornbury.

Value : £370,000.00  
Area : circa 23,500m<sup>2</sup>

Yours sincerely  
For and on behalf of Smith's (Gloucester) Limited



Jon Holliday  
Regional Quantity Surveyor